

Welcome to GreenStreet Garage

Monthly Parking – Quick Start Guide

GreenStreet Garage
1320 Fannin Street | Houston 77002
Main Entrances: Fannin St. & Clay St.
Garage Management Contacts: 713-231-0171 & gs@raffleparking.com

We're Glad You're Here

Thank you for choosing GreenStreet Garage for your monthly parking needs. This guide provides everything you need to begin parking immediately. For full terms and conditions, please refer to the Parking Agreement.

Getting In & Out

Garage Access

- Our License Plate Recognition System provides easy access.
- Approach the gate slowly and allow the system time to read your plate.
- Wait for the gate arm to fully rise before proceeding.
- In case it does not read your plate, please use your access card.
 - Email us to set up a time to pick up your access card.
- When using an access card, hold firmly against the faceplate, where it states, “hold key card here”, until the gate arm rises.

After-Hours Access

- For security purposes, the garage is locked from 10:30 PM to 4:30 AM.
- Vehicle access permitted via Clay St Entrance (Must use access card at card reader).
- Pedestrian access permitted via pedestrian gates located at the corner of Fannin St & Polk St and at the corner of Main St & Polk St (Must use access card at card reader).

Important:

- Do not tailgate another vehicle. Each vehicle must be scanned individually.
- If the gate does not open, use the call button at the entry station for assistance.

Clearance Height: 6'8"

Oversized vehicles are not permitted.

Where to Park

- Park in designated monthly or unreserved areas as assigned.
- Do not park in reserved, retail, or marked restricted spaces unless authorized.
 - Interested in Reserved Parking? Email us at gs@raffleparking.com.
- Observe posted signage throughout the garage.
- EV charging available – Located on level three (active charging required at all times).
 - Interested in EV Charging? Check out our EV Charging User Guide.

- To access the upper levels in the garage, please take the first left-hand turn at the top of the entry ramp.

Event & High-Traffic Days

- During major downtown events, traffic volume may increase significantly.
- Please allow extra time for entry and exit for event traffic.

Account & Billing Reminders

- Monthly parking is billed on the first of each month.
- Ensure your payment method remains current to avoid access interruption.
- To update billing, vehicle information, or contact details, please access your account portal [here](#).
- Need to cancel? Access your account portal and provide us with a 30-day notice.

For full billing terms and cancellation requirements, refer to the Parking Agreement.

Lost Credential or Vehicle Change

If you:

- Lose your access card
- Need to replace or add a vehicle
- Experience repeated access issues

Contact the garage office immediately for assistance.

Replacement fees may apply.

Need Assistance?

Garage Office: 713-231-0171
Email: gs@raffleparking.com

For emergencies inside the garage, use the call button at the nearest stairwell or elevator lobby.